



Madrid Guidebook

Prado Museum guided tour

Getting in

Show your pass to the guide at the meeting point. Please arrive 15 minutes before your time slot.

Hours of Operation

English tours

9:45AM on Mondays, Wednesdays, Fridays & Saturdays.

Spanish tours

9:45AM on Mondays, Wednesdays, Thursdays, Fridays & Saturdays.

4:15PM on Tuesdays, Thursdays & Saturdays

(All tours last approximately two hours)

Closings & Holidays

Unavailable on Sundays, January 1st, May 25th and December 25th.

Reservations required

Book your spot at least 24 hours in advance by following this [link](#).

Select your preferred language, date and time and enter your pass number(s). You will need to enter your credit card details, however, you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Website

<https://my.hornblower.com/assets/scripts/amigom/prado-museum-guided-tour.html>

E-mail

madrid@amigotours.com

Phone

+34 91 129 34 83

Getting there

Address

Statue of Velazquez, on the side of the Museum, in Paseo del Prado s/n.

Madrid, 28014

ES

Flamenco Show and Tapas Menu at Torres Bermejas

For more information please see [the Torres Bermejas website](#).

Getting in

Arrive at the venue, 30 minutes before the start of the show you have booked a table for, and present your valid pass(es).

Hours of Operation

From November 1:

Daily: 5PM *(please arrive 30 minutes before the show begins)*

Friday, Saturday, Sunday: 3PM *(please arrive 30 minutes before the show begins)*

Closings & Holidays

24th – 31st December

Reservations required

To make a booking, please call/send a WhatsApp to +34 690909358 or send an email to reservas@torresbermejas.com.

Include your name and number of seats you'd like to reserve, and don't forget to mention that you are a Go City customer!

Phone

To make a booking, please call/send a WhatsApp to +34 690909358 or send an email to reservas@torresbermejas.com. Simply include your name and number of seats you'd like to reserve, and don't forget to mention that you are a Go City customer!

Getting there

Address

Calle de Mesonero Romanos 11

Madrid, 28013

Bernabeu Guided Tour

Head to the [official website](#) for more information.

Getting in

Present your reservation confirmation and your pass will be scanned by the guide.

Please arrive 15 minutes early for check-in. The stadium has strict entry rules. Late-comers will not be able to enter the stadium without a guide.

Disclaimer

Access to certain areas is controlled by the stadium and may vary without notice. The day of a match, as well as the day before and the day after, changing rooms and benches may not be open to visit. That said, your guide will make sure you experience as much as possible of what's open on the day of your visit!

Hours of Operation

12PM every Tuesday, Thursday and Saturday

Reservations required

Book your visit in the Go City app. Remember that your pass must be valid at the time of your reservation. You can book up to 10 days in advance of your visit.

Website

<https://reservations.gocity.com/attraction/28ebcaf3-0a3b-468f-bcd2-d24cac808522>

Getting there

Address

Calle de Marceliano Santa María 13-3, Chamartín, Madrid

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Reina Sofía Museum guided tour

Getting in

Present your pass and booking information to your guide at the meeting point.

Hours of Operation

Monday, Wednesday, Friday and Saturday: 12.45PM

Tour duration: 1 hour 15 minutes

Closings & Holidays

December 24, 25, 31

January 1

Reservations required

Book your spot at least 24 hours in advance by following this [link](#). Select your preferred language (English or Spanish), date and time and enter your pass number(s). You will need to enter your credit card details, however you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Website

<https://my.hornblower.com/assets/scripts/amigom/reina-sofia-museum-guided-tour.html>

E-mail

madrid@amigotours.com

Phone

+34 91 129 34 83

Getting there

Address

Calle de Santa Isabel 52,

Madrid, 28012

ES

Madrid Markets Tour: Discover Local Tapas & Flavours

For more information, visit the [Food Lover Tour](#) website.

Getting in

Your guide will scan the QR code from your booking at the meeting point to begin your tour.

Hours of Operation

Tuesdays and Thursdays at 11AM

Saturdays at 10.30AM

Closings & Holidays

Mondays, Wednesdays, Fridays, and Sundays

Reservations required

Booking is required. Please use [this link](#) to secure your spot.

Website

<https://fareharbor.com/embeds/book/foodlovertourmadrid/items/706926/?flow=239892&full-items=yes>

Getting there

Address

Calle de Cdad. Rodrigo

5, Centro, Madrid

Madrid , 28005

Spain

IKONO Immersive Experience

For more information, please visit the [IKONO Madrid website](#).

Getting in

Just show your pass when you arrive and you're in!

Hours of Operation

Daily: 10AM–9PM

Getting there

Address

C. de Sánchez Bustillo, 7

Madrid, 28012

Spain

Segovia and Avila Full-Day Tour from Madrid

For more information, visit the [VPT Tours website](#).

Getting in

Meet your tour guide at [3, Calle de Feraz](#). Please arrive 15 minutes before your tour time.

Tours are available in English and Spanish.

Hours of Operation

Tours depart **daily** at 9:30AM. You will return to Madrid around 6PM.

Reservations required

To make your booking, please email vpterminal@vpttours.com with your preferred date.

Don't forget to include that you're a Go City customer!

E-mail

vpterminal@vpttours.com

Getting there

Address

C. de Ferraz, 3, Moncloa - Aravaca

Madrid, 28008

Spain

Madrid Essentials Walking Tour

For more information, please visit the [Naturanda website](#).

Getting in

Please present your pass and booking confirmation when you arrive for your tour.

This walking tour is in English.

Hours of Operation

Daily: 11:30AM

Closings & Holidays

December 25

January 1

Reservations required

Book your place via the [booking page](#). Use the code 'GOCITY100' to skip the payment gateway. Don't forget to attach your pass number(s) in the comments section to confirm your booking.

Website

<https://app.turitop.com/booking/box/N184/P231/step1/en/0/aHR0cHM6Ly9hcHAudHVyaXRvcC5ts=1751955997778&returnUrl=aHR0cHM6Ly9hcHAudHVyaXRvcC5jb20vYWRTaW4vY29tcGFueS90M>

Getting there

Address

Plaza de la Armería, Statue of San Pedro

Madrid,

Banksy Museum Madrid

For more information, please visit the [Museo Banksy](#) website.

Getting in

Show your pass at the front desk when you arrive.

Hours of Operation

Passholders can visit this attraction daily from 10AM to 6PM.

Getting there

Address

P.º de la Esperanza, 1, Arganzuela
, 28005
Spain

Museum of Senses Madrid

For more information, please visit the [Museum of Senses Madrid](#) website.

Getting in

Show your pass on arrival.

Disclaimer

This offer is only available between Monday–Friday, 10AM – 6PM. Your pass is not valid for this offer on weekends.

Hours of Operation

Monday–Thursday: 10AM-9PM
Friday: 10AM-10PM

Getting there

Address

C. de la Virgen de los Peligros, 5,
Centro, 28013 Madrid, Spain
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Toledo and Segovia full-day tour

Getting in

Please show your pass to the tour guide at the meeting point.

Entry to the Alcázar of Segovia is not included with your pass.

Hours of Operation

Daily departures from Madrid at 7:45AM OR 9AM (depending on which you select when booking)

Closings & Holidays

January 1 and 26; December 25

Reservations required

Book your spot at least 24 hours in advance by following this [link](#). Select your preferred language (English or Spanish), date and time and enter your pass number(s). You will need to enter your credit card details, however you'll not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Website

<https://my.hornblower.com/assets/scripts/amigom/toledo-and-segovia-full-day-trip.html>

E-mail

madrid@amigotours.com

Phone

+34 911293483

Getting there**Address**

Metro Ventas, Plaza de las Ventas

Madrid, 28020

ES

Tapas and Churros in Historic Madrid

For more information, please visit the [Food Lover Tours website](#).

Getting in

Show pass and reservation confirmation to your guide at the meeting location.

Visitor tips

It's best not to fill up on breakfast before the tour. There's a lot of tasty food to try so arrive hungry!

Hours of Operation

Mondays, Wednesdays, Fridays, Saturdays and Sundays: 10:30AM-1PM

Last admission: One hour before the tour if there are already guests. 24 hours before the tour if there are no guests.

Closings & Holidays

Not available on Tuesdays and Thursdays

December 25

January 1

Reservations required

To book your spot on the tour, please visit the [Food Lover Tours website](#).

Please contact **+34 611 52 61 20** for queries about bookings.

Website

<https://fareharbor.com/embeds/book/foodlovertourmadrid/items/647924/?button-tags=gocity-asn&ref=gocity-asn&schedule-uuid=afd92b6a-bd6b-407f-bc3d-2debe7528abb&asn=gocity-eur&asn-ref=gocity-asn&full-items=yes&flow=no>

Getting there

Address

Puerta del Sol, 1.

Madrid, 28013

Spain

Museo Nacional Thyssen-Bornemisza

Getting in

Please show your pass on arrival.

Hours of Operation

Please visit the attraction [website](#) for information about this attraction.

Getting there

Address

Paseo del Prado, 8

Madrid, 28014

ES

Big Bus 2-Day Hop-On Hop-Off Bus Tour

For more information, please visit the [Big Bus Madrid website](#).

Getting in

Show your pass to a member of staff at the Calle Felipe IV and Paseo del Prado stop.

Hours of Operation

Running every day from 9:30AM to 7:30PM (winter hours may differ)

Getting there

Address

Calle Felipe IV and Paseo del Prado

Madrid,

spain

Afternoon Tapas Tour in Chamberí Neighborhood

For more information, please visit the [Food Lover Madrid website](#).

Getting in

Please present your pass and booking confirmation when you arrive for the tour.

Hours of Operation

Sundays, Tuesdays and Thursdays: 5:30PM

Saturdays: 5PM

Closings & Holidays

December 24, 25 and 31

January 1

Reservations required

Please book your spot on the tour via Food Lover Madrid's [booking link](#).

Getting there

Address

Calle Ponzano 2

Madrid, 28010

Spain

La Latina Tapas Tour

For more information, please visit the [Amigo Tours website](#).

Getting in

Meet the guide at Plaza Mayor, next to the Statue of Philip III, and show them your reservation.

Hours of Operation

Wednesdays, Thursdays and Saturdays: 11AM

Closings & Holidays

December: 24, 25, 31

January: 1

Reservations required

Book your spot at least 24 hours in advance via the following reservation link: [Madrid Walking Tour with Tapas](https://my.hornblower.com/assets/scripts/amigom/madrid-walking-tour-with-tapas.html)

Please book in advance using your pass number. Cancel or reschedule at least 24 hours before your visit to avoid charges. Late changes will be charged, and your pass marked as used.

Make sure that your pass will be valid on the date of your booking.

Website

<https://my.hornblower.com/assets/scripts/amigom/madrid-walking-tour-with-tapas.html>

Getting there

Address

Plaza Mayor, next to the Statue of Philip III

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El Escorial and Valley of the Fallen tour

Getting in

Show your pass to the tour guide on arrival.

Please note: food and drink is not included on this tour.

Hours of Operation

Tour departs 08:45AM (duration approximately 5 hours)

April – October 31st: Tuesday to Sunday

November – March 31st: Wednesday, Friday, Saturday and Sunday

Closings & Holidays

Mondays

National holidays.

Please note the Madrid Marathon on 27th April will cause changes to the regular schedule, please check specific details with VPT when you book your experience by emailing vpterminal@vpttours.com

Reservations required

To book your spot on the tour please email vpterminal@vpttours.com or call +34 911710393.

E-mail

vpterminal@vpttours.com

Phone

+34 911710393

Getting there

Address

Calle Ferraz 3

Madrid, 28008

ES

Bullring Tour at Las Ventas

Getting in

Please show your pass on arrival.

Hours of Operation

Until June 4:

Daily: 10AM - 5PM

Last entrance with audioguide at 4PM

from June 5:

Daily: 10AM - 7PM

Last entrance with audioguide at 6PM

*Days with bullfight shows last entrance is 4PM.

Getting there

Address

Plaza de Toros de Las Ventas, Calle Alcala, 237

Madrid, 28028

ES

Madrid sightseeing Segway tour

Getting in

Please visit the Wonder Tours shop to book your spot on an available tour, prior booking online/ by email/ phone is unavailable for this tour.

Then when it's time for your tour, just show your pass to the guide and you're ready to roll!

Disclaimer

Children must be 10 years old and weigh a minimum of 30kg to ride a Segway.

Please note!

- Riders must be a minimum of 10 years old and weigh at least 30kg.

Hours of Operation

Daily: tours run at 10AM, 12PM, 4PM and 6PM.

Closings & Holidays

The tour doesn't run on Christmas Day.

Getting there

Address

Calle de Santiago 18,

Madrid, 28013

ES

Museo Lázaro Galdiano

Getting in

Please show your pass on arrival.

Hours of Operation

Please visit the attraction [website](#) for the most recent opening hours.

Usual visiting hours

- Tuesday to Sunday, open from 9:30AM to 3PM
- *Agony in the Garden* admission: Tuesday to Sunday, 10:30AM to 2:30PM

Closings & Holidays

Closed every Monday.

August 15, December 24, 25 and 31, 2024.

Getting there

Address

C/ Serrano, 122

Madrid, 28006

ES

Madrid electric bike tour

Getting in

Simply show your pass at the meeting point and you're ready to ride!

Children must be at least 10 years old and be able to ride an adult's bike.

Please note!

This experience is only included with the All-Inclusive Pass. If you have an Explorer Pass, you will not be able to access it.

Hours of Operation

Daily: tours run at 11AM and 3:30PM.

Closings & Holidays

There are no tours on Christmas Day.

Reservations required

Please go directly to the Wonder Tours shop to book the next available tour.

No advance bookings or online bookings will be accepted as they will not be able to manage the booking online or on the phone. Kindly visit the Wonder Tours shop to book your experience.

Getting there

Address

Calle de Santiago, 18

Madrid, 28013

ES

Segovia Half-Day Trip from Madrid

Getting in

Please arrive at least 15 minutes before the departure of your trip and show your pass and booking confirmation.

Please note: monument entry fees are not included in the tour, plus any food or beverages.

Hours of Operation

Tours depart **daily** at 3PM

Please arrive at least 15 minutes early.

Closings & Holidays

December 24th, 25th and 31st

January 1st, 5th and 6th

Reservations required

Please email vpterminal@vpttours.com to book your slot. Don't forget to mention that you're a Go City customer and include your pass numbers and the date of the trip you'd like to go on.

E-mail

vpterminal@vpttours.com

Getting there

Address

C. de Ferraz, 3, Moncloa - Aravaca

Madrid

, 28008

Alcalá de Henares Wine Tour

Getting in

Please check in at the Naturanda Madrid Office five minutes before the start time of the tour.

Hours of Operation

Tuesdays, Thursdays and Saturdays at 9:30AM

Closings & Holidays

December 25th

January 1st

January 6th

Reservations required

Book your spot in the [online booking portal](#) and use promo code **GOCITY100** to skip the payment gateway. Please add your pass number(s) in the comments section to confirm your booking.

You can make your reservation up to 24 hours before the departure of the tour.

E-mail

madrid@naturanda.com

Phone

+34 605 31 36 84

Getting there

Address

Pl. de España,

9, Moncloa

Aravaca,, 28008

Madrid

Excursion to Guadarrama National Park

Check the [official website](#) for more information.

Getting in

Show your pass and booking confirmation when you arrive for your pre-booked trip.

Hours of Operation

Regular tours are available departing 9:30AM Mondays, Wednesdays and Fridays.

Closings & Holidays

December 25

January 1 and 6

Reservations required

Book your spot in the [online booking portal](#) and use promo code **GOCITY100** to skip the payment gateway. Please add your pass number(s) in the comments section to confirm your booking.

You can make your reservation up to 24 hours before the departure of the tour.

Phone

+34 605 31 36 84

Getting there

Address

Plaza de España, 9

Moncloa – Aravaca, 28008

Madrid

Madrid Royal Palace Entry with Audioguide

Getting in

Just show your pass and booking information when you meet your host. They will escort you inside and provide you with the audioguide.

Disclaimer

The Royal Palace is one of Madrid's most popular attractions and remains a working royal residence. Availability can be limited or temporarily suspended due to official acts, state visits or palace closures. As capacity is managed externally by the venue, we strongly recommend booking your spot as soon as possible to secure your preferred date and time.

Please note!

You will need to enter your credit card details, however you will not be charged unless you fail to turn up without cancelling 24 hours before the tour departs.

Hours of Operation

Monday, Wednesday and Friday: 2:45PM

Tuesday and Thursday: 9:30AM

Saturday: 9:30AM and 2:45PM

Closings & Holidays

Not available on Sundays or on December 24, 25 and 31, and January 1.

Reservations required

Due to limited availability, we strongly recommend booking as far in advance as possible. Follow this [link](#) to select your preferred date and time and enter your pass number(s).

Website

<https://my.hornblower.com/assets/scripts/amigom/royal-palace-guided-tour.html>

E-mail

madrid@amigotours.com.es

Phone

(+34) 91 129 34 83

Getting there

Address

Plaza de Isabel II

Madrid, 28013

ES

Fundación Mapfre Art Exhibitions

For more information, visit the [Fundación Mapfre website](#).

Getting in

Just show your pass at the front desk.

Visitor tips

General admission includes an audio guide, accessible via a QR code available in the room. It is necessary to have a mobile device and internet access. If you don't have mobile data, you can connect to the free Wi-Fi network. The use of headphones is required to avoid disturbing other visitors. It is recommended to bring your own headphones, although you can also purchase them for €1 (jack type) at the hall ticket office, in which case it will be necessary to wait depending on availability.

Hours of Operation

Monday (except holidays): 2PM – 8PM

Tuesday - Saturday: 11AM – 8PM

Sunday and public holidays: 11AM – 7PM

Last entry is 30 minutes before closing.

Closings & Holidays

December 24th and 31st: 11AM - 3PM

December 25th: closed

January 5th: 11AM - 3PM

January 1st and 6th: closed

Getting there

Address

Paseo de Recoletos 23

Madrid, 28004

ES

Self-guided Toledo tour

For more information, visit the [Self-guided Toledo tour website](#) or email vpterminal@vpttours.com.

Getting in

Arrive at the VPT Tours office at your booked departure time and show your pass in the office.

Tours are available in both English and Spanish.

Hours of Operation

There are two **daily** departures from Madrid:

- **8:30AM** – with this option you can choose a return time of either 1:45PM **or** 4:30PM. (This will be selected before departure - you cannot change the return time once in Toledo)
- **10AM** – with this option, there is a single return time at 4:30PM.

Closings & Holidays

The tour doesn't operate on national holidays.

Reservations required

To book your Toledo tour, email vpterminal@vpttours.com stating your preferred date.

E-mail

vpterminal@vpttours.com

Phone

34 616362599

Getting there

Address

Calle Ferraz 3

Madrid, 28008

ES

Bike Rental Madrid

For more information please see the Naturanda website.

Getting in

Just head to the Naturanda office in Madrid and show your pass to pick up a bike.

Please note: you'll be asked to leave a form of ID as a security deposit for the bikes.

Hours of Operation

Pick your bike up from the Naturanda office daily from 8:30AM - 8PM

Reservations required

No need to book, just head to the Naturanda shop to pick up a bike.

E-mail

info@naturanda.com

Phone

+34 955 220 543

Getting there

Address

Plaza de España, 9

Moncloa – Aravaca, 28008

Madrid

The Murder by the Royal Palace

For more information, visit the [Solve a Mystery website](#).

Getting in

Simply show your pass at the counter at **Tim Bikes Calle del espejo 9, Madrid 28013** and you'll be given everything you need to solve the mystery!

All mysteries are for a minimum of two (2) passholders and a maximum of four (4) passholders - there is only one mystery per group.

Please note!

- All mysteries are for a minimum of two (2) passholders and a maximum of four (4) passholders - there is only one mystery per group.

Hours of Operation

Daily: 9AM – 5PM

Closings & Holidays

Closed on public holidays.

Getting there

Address

Calle del espejo 9

Madrid, 28013

ES

Atlético de Madrid Stadium Tour with Audioguide

Check the exact stadium tour schedule and find more information by visiting the [Atlético de Madrid website](#).

Getting in

Just show your pass when you arrive and you're in!

Check the [stadium tour schedule](#) the day before your visit to avoid unexpected closures.

Disclaimer

The stadium tour may be suspended or modified without prior notice due to sporting or organizational reasons, with the option to exchange the tickets for another day. Similarly, the tour route may be altered due to circumstances beyond the control of Atleti Tour & Museum.

Wheelchair accessibility

People with mobility limitations must call or email atletitour@atleticodemadrid.com beforehand to arrange their visit.

FAQs

How long does the tour and museum visit take?

The estimated time for both the tour and the museum is 2 hours in total.

Hours of Operation

Getting there

Address

Av. de Luis Aragonés, 4,

San Blas-Canillejas

Madrid, 28022

spain

Street Art Tour in Lavapiés

For more information, please visit the [Cool Tour Spain website](#).

Getting in

Present your pass and booking confirmation when you arrive for the tour.

Please note!

Bookings required at least 24hrs in advance.

Hours of Operation

Daily: 11:15AM

Closings & Holidays

December 25

January 1, 6

Closed throughout August

Reservations required

Please book your spot on the tour via the [booking link](#).

Website

<https://fareharbor.com/embeds/book/cooltourspain/items/667891/?button-tags=gocity-asn&ref=gocity-asn&sheet-uuid=58028900-9480-4db0-b72d-4b89c69bcb62&asn=gocity-eur&asn-ref=gocity-asn&full-items=yes&flow=no>

Getting there

Address

Calle de Valencia, 1

Madrid,
